

How can you obtain MASSTART services?

Contact the Massachusetts Department of Public Health's Community Support Line for children with special health care needs at 800-882-1435 within Massachusetts.

617-684-6060 outside of Massachusetts
TTY: 617-624-5992

E-mail: specialhealthneeds@state.ma.us
Web: www.mass.gov/dph/specialhealthneeds

For program and referral information contact:

Denise Guilbeault, LICSW
MDPH Northeast Regional Office
365 East Street
Tewksbury, MA 01876
Phone: 978-851-7261 x4022
Fax: 978-640-1027
E-mail: denise.guilbeault@state.ma.us

See list of providers on the back panel

March, 2018

REGIONAL MASSTART PROVIDERS:

**Greater Boston Region
Northeast Region
Southeast Region**

Boston Children's Hospital
Project School Care
300 Longwood Avenue, Boston, MA 02115
Contacts: Stephanie Porter, MSN, RN
857-218-4333
stephanie.porter@childrens.harvard.edu

Heather Engholm, RN, BSN
857-218-4331
heather.engholm@childrens.harvard.edu

FAX: 617-730-0049

Central Region

UMass Memorial Medical Center
Pediatric Pulmonary & Cystic Fibrosis Center
55 Lake Ave North, Worcester, MA 01655
Contacts: Dorothy Page, FNP, MSN
508-856-4155
dottie.page@umassmemorial.org

Melissa Condren, MSN, RN, PNP
508-856-4155
melissa.condren@umassmemorial.org

FAX: 508-856-2609

Western Region

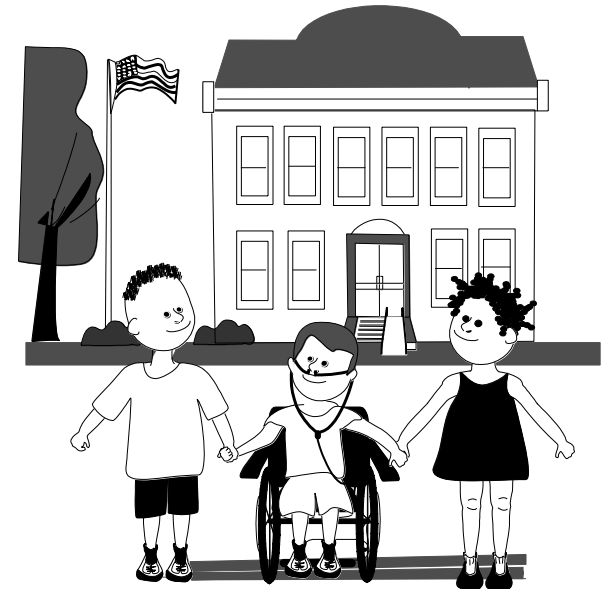
Baystate Children's Hospital
759 Chestnut Street, Springfield, MA 01199
Contact: Carrie Somppi, RN, BS
413-794-9591
FAX: 413-794-3207
carrie.somppi@baystatehealth.org



MASSTART

**Massachusetts
Technology Assistance Resource Team**

A Free Program Providing Services for
Children with Special Health Care Needs and
Who May Be Assisted by Medical
Technology in the School Setting



Sponsored by
Massachusetts Department of Public Health
Bureau of Family Health and Nutrition
Division for Children & Youth with Special Health
Needs

What is MASSTART?

MASSTART is a FREE service supported by the Massachusetts Department of Public Health

MASSTART providers help families and schools plan for the health care and safety of children with special health care needs, especially those who are assisted by medical technology, so that they can attend schools safely in Massachusetts.

MASSTART providers have extensive experience providing health care services to children and adolescents with a wide range of complex health conditions and technology needs

Who can use MASSTART services?

- **Families** who have children with complex health issues and/or are assisted by medical technology (e.g. a child may use feeding tubes, tracheostomy, ventilator, oxygen, intravenous lines) or have chronic illness.
- **Health care providers**
- **School personnel**
- **Early intervention providers**
- **Community agencies**

What does MASSTART do?

MASSTART providers work collaboratively with families and school personnel to:

- Help the school team understand the special health care needs of the child
- Work with schools and families toward resolving the issues impacting the child's health needs in the school day.
- Train school personnel to meet the health care needs of individual children.
- Assist in the development of the child's individual health care plan and emergency plan for school.
- Provide educational programs about children with special health care needs in school.
- Provide information, referral, and community resources.

Comments from families and school personnel who have used MASSTART services:

"MASSTART gave immediate attention when called upon."

"MASSTART really helped keep everyone focused as we plowed through each issue again and again."

"MASSTART went above and beyond to ensure that my son got the health and emergency care plans that he needed."

"MASSTART gave me another skilled individual to bounce my ideas off."

"MASSTART is dedicated to advocating for the health care needs of children."

